

LEGAL AID UKRAINE

OUR MISSION

- PROTECTION OF HUMAN RIGHTS
- EQUAL ACCESS TO JUSTICE
- STRENGTHENING LEGAL CAPACITY OF INDIVIDUALS AND COMMUNITIES

OUR VIEW

FLA AS A SOCIAL GUARANTEE

LEGAL INSTRUMENTS

NETWORK OF LEGAL AID PROVIDERS

LEGAL NEEDS OF PEOPLE

ACKNOWLEDGING IMPORTANCE OF FLA

STABLE FINANCING

OUR VALUES

DIGNITY AND HUMAN RIGHTS

TRUST AND PARTNERSHIP

TRANSPARENCY AND ACCOUNTABILITY

INDEPENDENCE

INNOVATIONS AND IMPROVEMENT

CONSTITUTION OF UKRAINE

Article 59. Everyone has the right to professional legal assistance. Such assistance is provided free of charge in cases envisaged by law. Everyone is free to choose the defender of his or her rights.

FREE LEGAL AID (FLA) SYSTEM

> 520

offices / point of access

> 1 200

staff lawyers

8 644

advocates in the Register

> 560 000

avg. clients per annum





FREE PRIMARY LEGAL AID

- ❑ Providing information on legal matters
- ❑ Providing advice and explanations on legal issues
- ❑ Executing applications, complaints and other legal documents (except for procedural documents)

429 682 (3rd quarter 2023)
instances of providing FPLA

- 2022 – 506 914
- 2021 – 627 281
- 2020 – 510 118



FREE SECONDARY LEGAL AID

- ❑ Defence in criminal procedures, early access to legal aid during detention
- ❑ Representation of individuals eligible for free secondary legal aid before courts, other government authorities, local governments, and other individuals
- ❑ Executing procedural documents

121 037 (3rd quarter 2023)
instances of providing FSLA

- 2022 – 135 273
- 2021 – 178 991
- 2020 – 146 089





FREE PRIMARY LEGAL AID

CAN BE OBTAINED BY EVERYONE



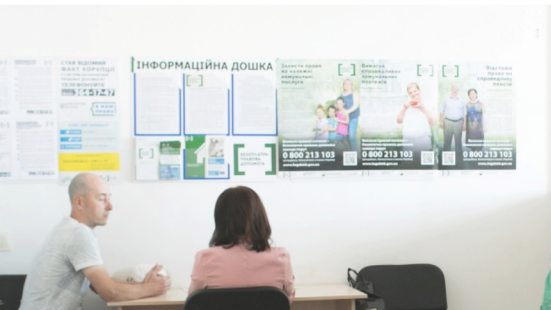
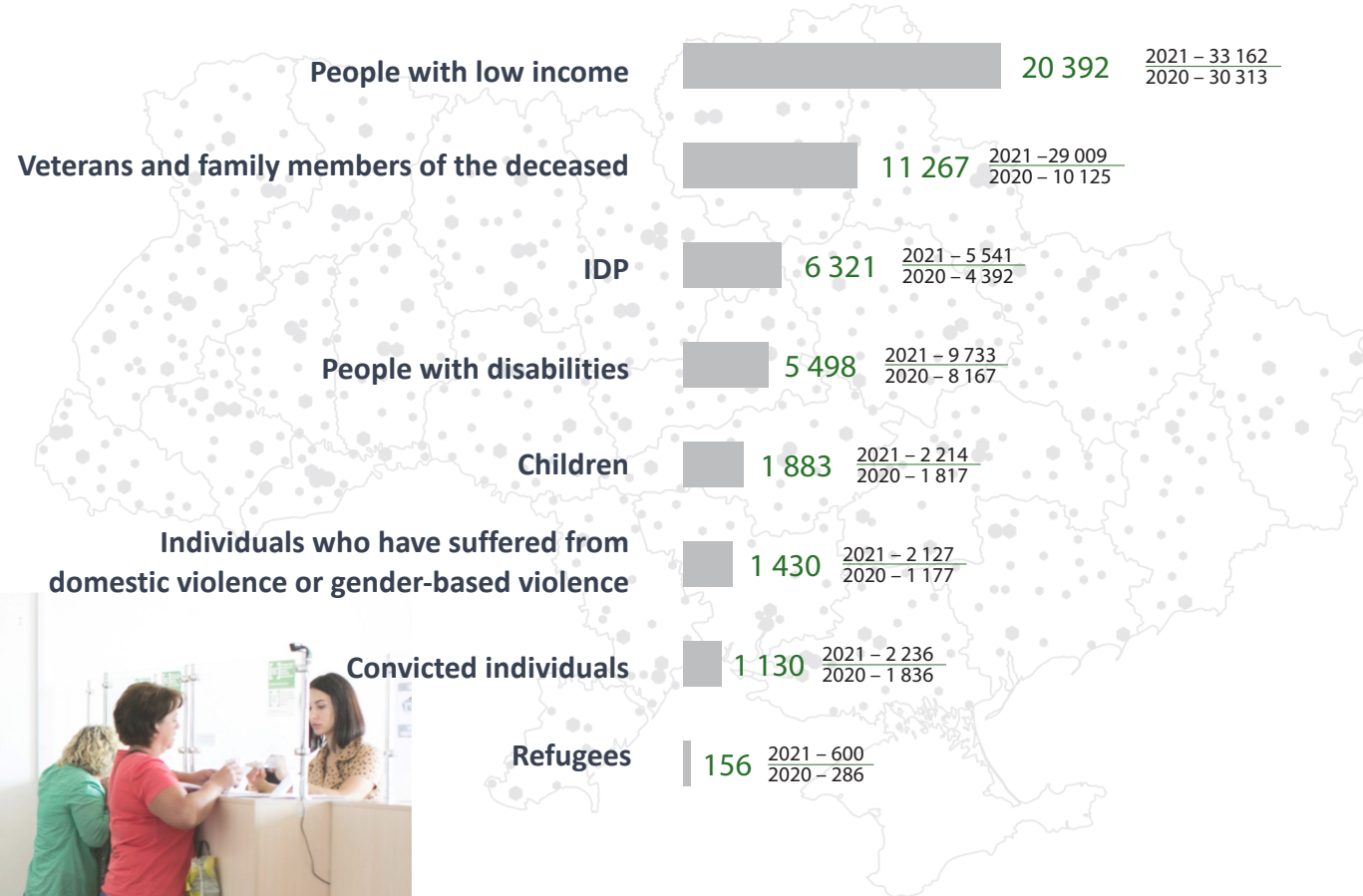
FREE SECONDARY LEGAL AID

THE RIGHT TO FREE SECONDARY LEGAL ASSISTANCE IS GRANTED TO CATEGORIES OF INDIVIDUALS AS DEFINED BY THE LAW OF UKRAINE "ON FREE LEGAL AID" AND OTHER LAWS OF UKRAINE.





FREE SECONDARY LEGAL AID



KEY FIGURES 2022



642 187

instances
of providing
free legal aid

■ 2021 – 806 272

■ 2020 – 656 207



313 700

processed telephone
calls at the contact
center hot line

■ 2021 – 296 713

■ 2020 – 275 446



29,6 million

visits to WikiLegalAid
legal advice
platform

■ 2021 – 14,9 million

■ 2020 – 5,6 million



14,8 thousand

public
education
events

■ 2021 – 23 thousand

■ 2020 – 16 thousand



CONTACT CENTER

313 700

processed calls
at the hot line

■ 2021 – 296 713

■ 2020 – 275 446



277 thousand

calls to obtain legal advice
and information

over 36 thousand

calls with notification
of detention

MINISTRY
OF JUSTICE

LEGAL
AID
UKRAINE



KEY TOPICS OF ADVICE OVER TELEPHONE

Regulation on crossing the state border under martial law

Releasing debtors' accounts

Social protection and privileges available to servicemen,
payments to servicemen

State registration of birth/death/marriage/divorce under
martial law

Obtaining the IDP status; payments to IDPs

Employment relationships under martial law

Receiving child support under martial law

Pension provision: receiving and recalculating
pension benefits

Receiving reimbursement of costs incurred
because of temporary accommodation of
relocated persons

Inheritance under martial law

Establishing facts of legal significance
first place, establishing the fact of death

Receiving humanitarian assistance





WIKILEGAL AID REFERENCE-AND- INFORMATIONAL LEGAL ADVICE PLATFORM

MINISTRY
OF JUSTICE

LEGAL
AID
UKRAINE

29,675 800 visits

■ 2021 – 14,9 million ■ 2020 – 5,6 million

2 243 legal consultations

■ 2021 – 2115 ■ 2020 – 1962

Users



85,5% visits from Ukraine

14,5% visits from USA, Poland,
Germany, Czech Republic, and other
countries

- Legal advice
- Document samples
- Case law

Top 5 consultations in 2022

Over **300** lawyers from regional
and local centers, coordination
center as well as representatives of
the professional legal community
prepare and updated legal advice

736 738

Introduction of martial law: prohibitions and limitations

690 636

Rules for crossing the state border by selected categories of citizens
under martial law conditions

628 209

Retirement from military service for health reasons

420 932

Additional financial assistance funded by UNICEF

368 844

Regulation on mobilization training and mobilization



PUBLIC EDUCATION ON LEGAL MATTERS

MINISTRY
OF JUSTICE

LEGAL
AID
UKRAINE

14,8 thousand events
conducted

333,4 thousand individuals
covered

Top 3 topics

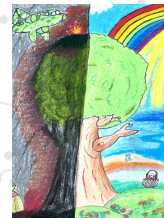
Status of an internal displaced person
Social provision
Legal aid to defense lawyers



Children drawings contest

400 drawings

6 400 participants



Finding out legal needs of people

2 surveys



Efficiency of tools
whereby FLA system
informs the public
on legal matters and
formats of providing
legal advice



Level of land owners'
and land users'
awareness of selected
aspects of the land
legislation



ACCESS TO LEGAL AID

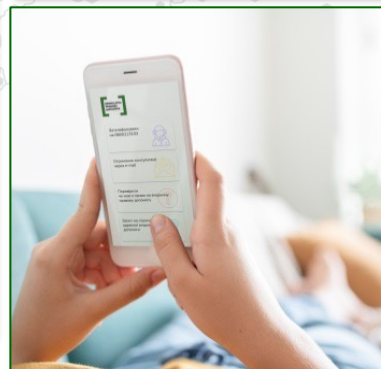
Legal aid bureaus
network



Consultation points
of access
Addressed legal
assistance



Hot-line
0-800-213-103
(internet calls for
occupied territories)



Online consultations
(messengers,
applications)



RESTORATIVE JUSTICE



2022 Indicators

- 81 decisions on application of the Program made by regional centers
- 81 instructions on conducting mediation issued to intermediaries
- 64 executed agreements on application of the Program
- 68 underage persons successfully completed the Program

Events to facilitate institutional development of the Program

- 117 events to mobilize additional resources under the Program
- 173 communication events on efficient interaction
- 119 events to provide methodological support and share experience
- 130 public education events / publications





FACILITATING ACCESS TO MEDIATION

306 clients were assisted to access mediation

431 (mostly online) public education events

66 memoranda with mediators

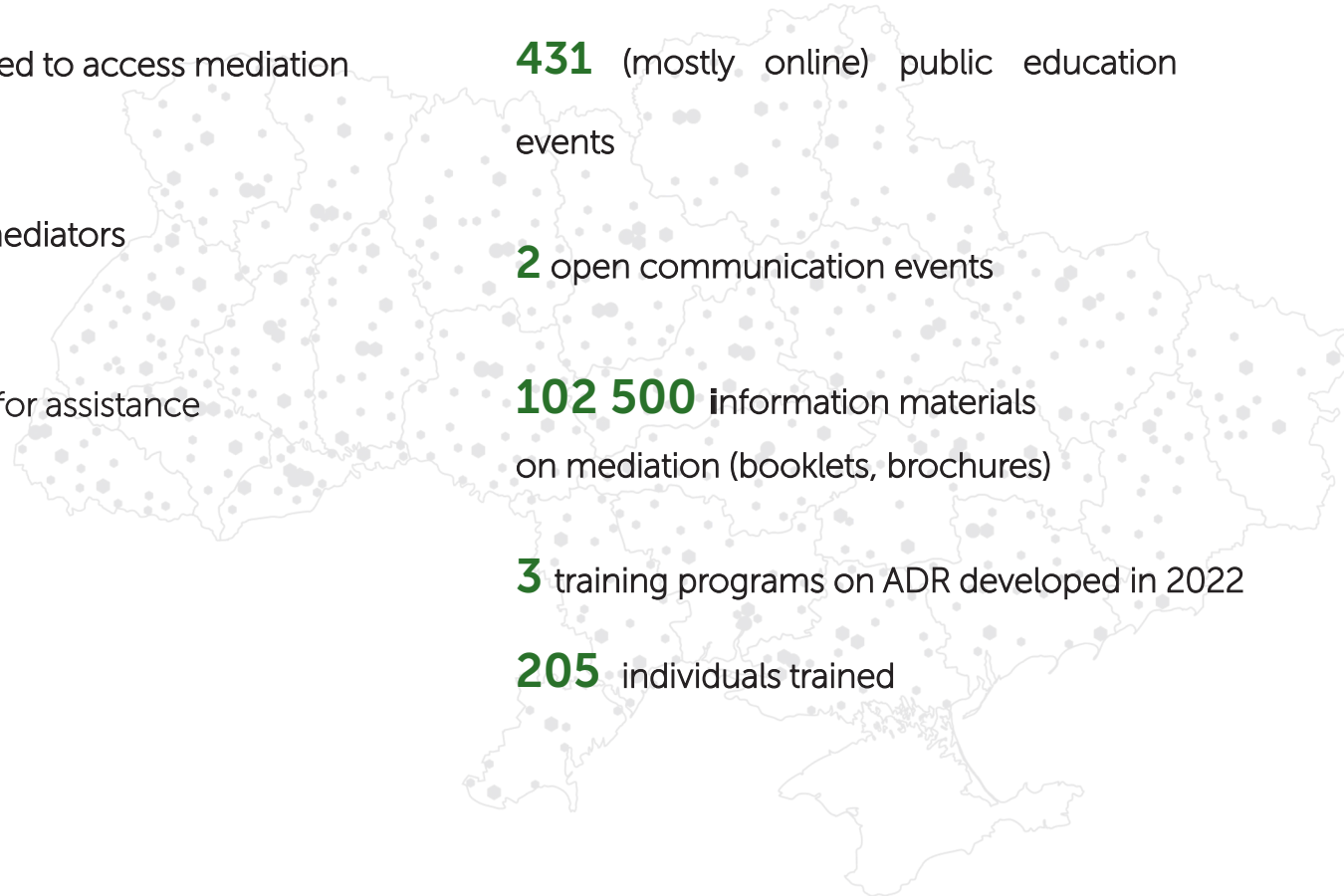
2 open communication events

127 identified requests for assistance

102 500 information materials on mediation (booklets, brochures)

3 training programs on ADR developed in 2022

205 individuals trained





ENHANCING THE CAPACITY OF THE LEGAL COMMUNITY

MINISTRY
OF JUSTICE

LEGAL
AID
UKRAINE



318 Educational events or activities

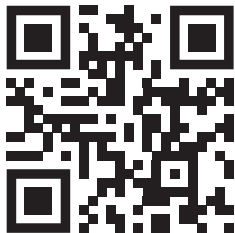
■ 2021 – 349 ■ 2020 – 441

290 Educational activities

28 Communication activities

12 038 participants

■ 2021 – 17 817 ■ 2020 – 23 978

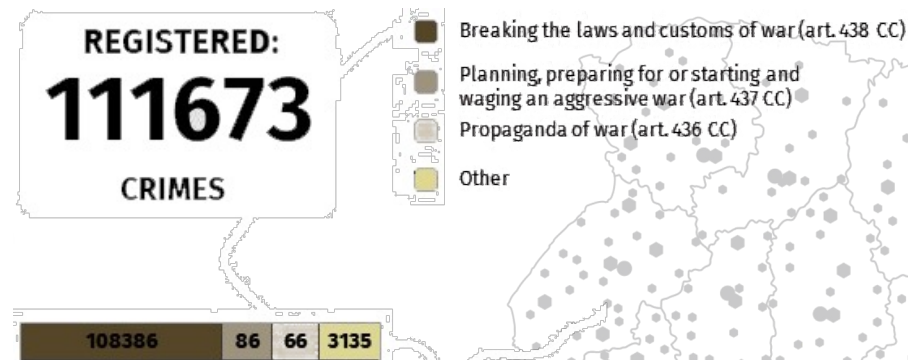


<https://pravokator.club>



WAR CRIMES & CRIMES AGAINST NATIONAL SECURITY

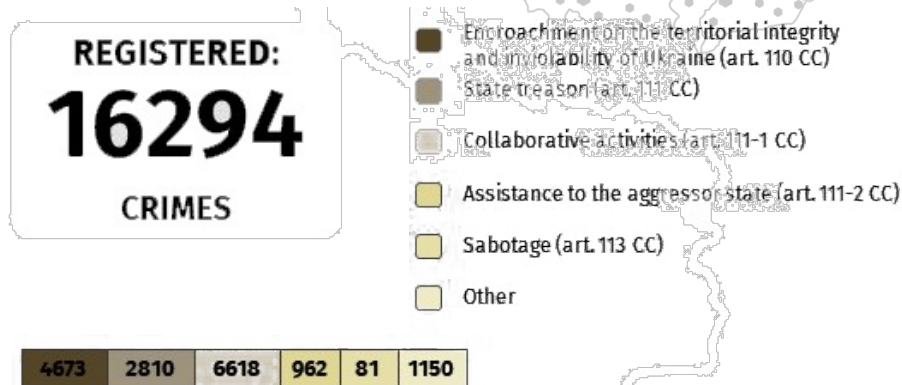
CRIMES OF AGGRESSION AND WAR CRIMES



558 cases – engagement of FLA defense lawyers by appointment (art. 438 CC)

14 cases – early accesses to legal aid for detained persons (art. 438 CC)

CRIMES AGAINST NATIONAL SECURITY



3446 cases – engagement of FLA defense lawyers by appointment (art. 111-1 CC)

310 cases – early accesses to legal aid for detained persons (art. 111-1 CC)



**WE ARE LOOKING
FOR PARTNERS**



www.legalaid.gov.ua



info@legalaid.gov.ua



0800213103